

From: Director-DWP, Program (DEP)
Sent: Thursday, July 10, 2014 5:41 PM
Subject: New Approach to NonCompliance



Important Notice

MassDEP Drinking Water Program
**A New Approach to Notices of Noncompliance:
Compliance Schedule Approval Forms
July 2014**

Attention All Public Water Systems (PWS):

At the direction of the United States Environmental Protection Agency (EPA), the MassDEP Drinking Water Program will begin implementing a new approach for enforcement targeting under the Safe Drinking Water Act. To avoid being placed on the EPA's list of systems with unaddressed violations and, consequently, made a priority for enforcement, it is very important to promptly and completely respond to all MassDEP enforcement actions, including Notices of Noncompliance (NON). By doing so, a public water system experiencing a violation can return promptly to compliance and avoid escalated enforcement, including penalty assessments.

Starting in July 2014, the MassDEP Drinking Water Program will attach a new form to its NONs. This new form is called the Compliance Schedule Approval (CSA) Form. A public water supplier who receives an NON with a CSA Form attached must complete the Form and return it to the appropriate MassDEP Regional Office. This Form will serve to establish the PWS's Compliance Plan, including corrective actions and a schedule for returning to compliance. An authorized representative of the PWS must sign the CSA Form and return it to MassDEP with any required documentation by the deadline stated in the NON. The PWS must implement its Compliance Plan upon approval by MassDEP to avoid escalated enforcement.

To help you familiarize yourself with this new Form, please see the sample CSA Form for NONs that will be issued for monitoring and reporting violations attached to this notice and available at:
<http://www.mass.gov/eea/agencies/massdep/water/drinking/water-systems-ops.html>.

If you receive an NON or any other enforcement action from the MassDEP Drinking Water Program, it is essential that you review it carefully, respond fully to all requested actions and return all documentation to MassDEP by the applicable deadline.

If you have any questions about the new CSA Form, please call Drinking Water Program or the enforcement contact for your region listed below. Thank you.

Office	Contact name	Phone #	Email address
WERO	Douglas Paine	413-755-2281	Douglas.Paine@stste.ma.us
	Deirdre Doherty	413-755-2148	Deirdre.Doherty@state.ma.us
CERO	Robert Bostwick	508-849-4036	Robert.Bostwick@state.ma.us
NERO	Melissa Privetera	978-694-3403	Melissa.Privetera@stste.ma.us
SERO	Charles Shurtleff	508-946-2879	Charles.Shurtleff@state.ma.us
Boston	Bruce Bouck	617-556-1055	Bruce.Bouck@state.ma.us
Drinking Water Program email address: Program.Director-DWP@state.ma.us			